

Vermont Mental Health Performance Indicator Project

DDMHS, Weeks Building, 103 South Main Street, Waterbury, VT 05671-1601 (802-241-2638)

MEMORANDUM

TO: Vermont Mental Health Performance Indicator Project
Advisory Group and Interested Parties

FROM: John Pandiani
Sheila Pomeroy

DATE: January 25, 2002

RE: Crisis Services (Non-Residential)

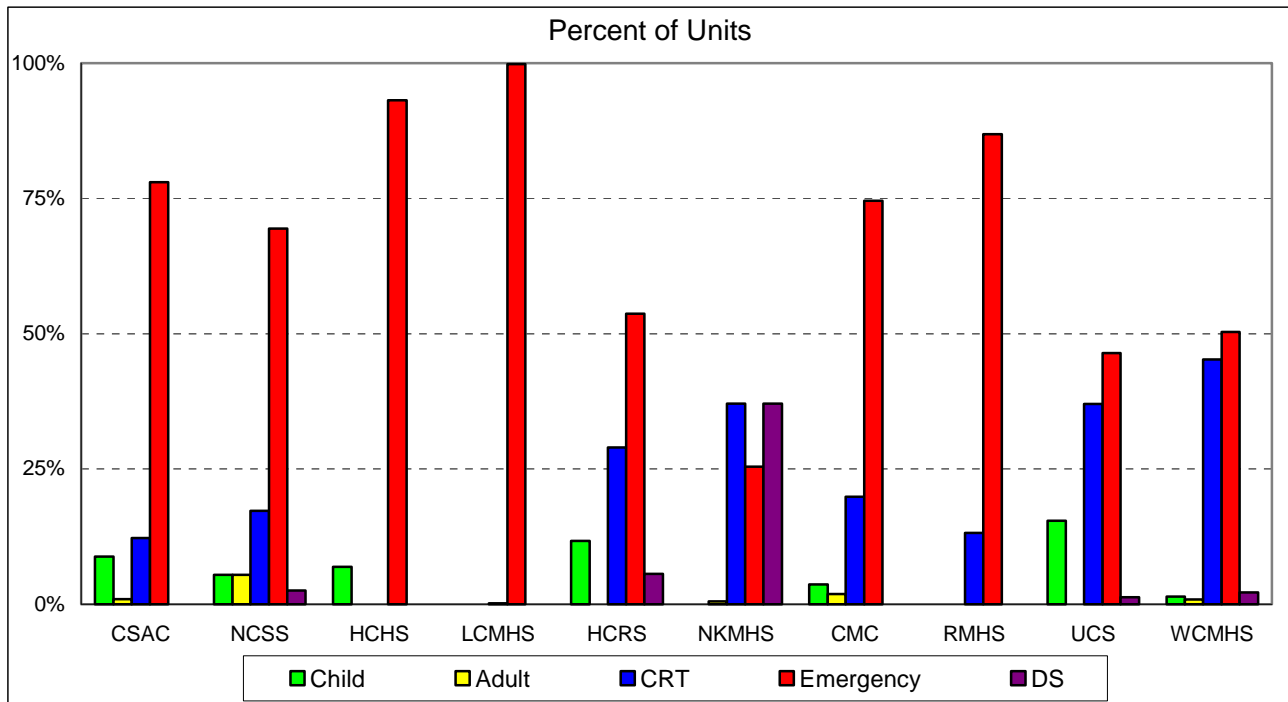
The new DDMHS reporting codes implemented during FY2001 grouped a number of different emergency service codes into two broad categories: residential and non-residential. The attached tables and graphs report the amount of non-residential crisis services that were reported by each treatment program at each CMHC for FY 2001. The first page reports the number of units of non-residential crisis services that were reported. The second page reports the number of people who were reported as receiving non-residential crisis services.

As you will see, there is substantial variation in the distribution of non-residential crisis services among treatment programs at different CMHCs. Emergency services programs, for instance, appear to provide almost all crisis services at some agencies (100% at Lamoille and 93% at Howard), but provide less than half of all crisis services at other agencies (25% at Northeast and 46% at UCS)

We are very interested in understanding the degree to which this variation reflects actual differences in practice patterns at different agencies and the degree to which these differences reflect differences in bookkeeping or accounting conventions used at different agencies. These patterns could indicate that all (or almost all) crisis services are provided by separate specialized crisis staff at some agencies while other regular treatment staff provide much of the emergency care at other agencies. These patterns could also reflect cost allocation procedures that are relatively independent of staffing patterns.

Your help in understanding these patterns will be greatly appreciated. Please feel free to call John Pandiani at 802-241-2638 or e-mail to jpandiani@ddmhs.state.vt.us. I thank you in advance for your help.

Units of Crisis Service (Non-Residential) By Agency and Treatment Program FY 2001

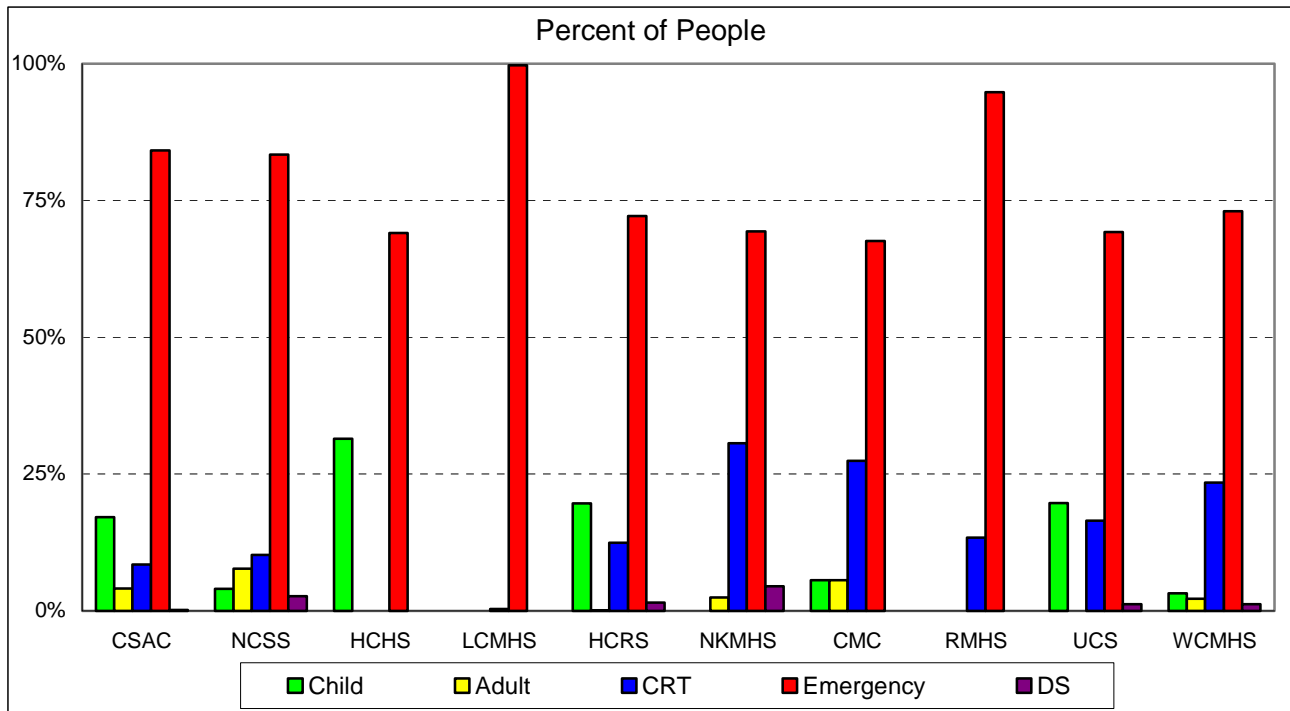


Program of Service	Percent of Units										
	Agency										
	CSAC	NCSS	HCHS	LCMHS	HCRS	NKMHS	CMC	RMHS	UCS	WCMHS	Total
Children's Services	9%	5%	7%	-	12%	-	4%	-	15%	1%	6%
Adult Outpatient	1%	5%	-	-	0%	1%	2%	-	-	1%	0%
CRT	12%	17%	-	0%	29%	37%	20%	13%	37%	45%	11%
Emergency	78%	69%	93%	100%	54%	25%	75%	87%	46%	50%	79%
DS	0%	3%	-	-	6%	37%	-	-	1%	2%	4%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Program of Service	Number of Units										
	Agency										
	CSAC	NCSS	HCHS	LCMHS	HCRS	NKMHS	CMC	RMHS	UCS	WCMHS	Total
Children's Services	253	74	1,898	0	359	0	25	0	257	23	2,888
Adult Outpatient	27	74	0	0	1	23	13	0	0	14	152
CRT	351	236	0	1	889	1,567	134	428	617	731	4,951
Emergency	2,240	950	25,733	663	1,644	1,075	501	2,819	773	814	37,211
DS	1	35	0	0	171	1,567	0	0	21	35	1,830
Total	2,871	1,369	27,631	664	3,064	4,231	671	3,246	1,668	1,616	47,030

Based on analysis of Monthly Service Report data files provided to DDMHS by the community mental health centers.

Clients Receiving Crisis Services (Non-Residential) By Agency and Treatment Program FY 2001



Program of Service	Percent of People										
	Agency										Total
	CSAC	NCSS	HCHS	LCMHS	HCRS	NKMHS	CMC	RMHS	UCS	WCMHS	
Children's Services	17%	4%	31%	-	20%	-	6%	-	20%	3%	13%
Adult Outpatient	4%	8%	-	-	0%	2%	6%	-	-	2%	2%
CRT	8%	10%	-	0%	12%	31%	27%	13%	16%	23%	12%
Emergency	84%	83%	69%	100%	72%	69%	68%	95%	69%	73%	78%
DS	0%	3%	-	-	1%	4%	-	-	1%	1%	1%
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Program of Service	Number of People										
	Agency										Total
	CSAC	NCSS	HCHS	LCMHS	HCRS	NKMHS	CMC	RMHS	UCS	WCMHS	
Children's Services	113	27	447	0	185	0	10	0	98	16	896
Adult Outpatient	27	52	0	0	1	13	10	0	0	11	114
CRT	56	69	0	1	117	165	49	153	82	118	810
Emergency	556	562	982	345	680	374	121	1088	345	368	5421
DS	1	18	0	0	14	24	0	0	6	6	69
Total	661	674	1421	346	943	539	179	1148	498	504	6913

Based on analysis of Monthly Service Report data files provided to DDMHS by the community mental health centers.